



City of Bartow Water Treatment Plant

November 15, 2024

Homeowner
1234 ABC Street
Bartow, FL 33830

RE: Water line service at 1234 ABC Street

Notice of Galvanized Requiring Replacement Service Line Material

Dear Homeowner,

The City of Bartow is required to notify customers when it is known that they are served by certain water lines made of galvanized material. While the quality of water provided by the City to your service line is good, **our recent service line inventory request and inspection has revealed a “galvanized requiring replacement” service line at your location.**

A service line is a portion of pipe that connects the water main to the building/home inlet. Ownership of the service line varies by water system, but the City of Bartow’s service line is partially owned by the City (Water Main Line to the Water Meter) and partially by the property owner (Water Meter to the Building/Home).



When a galvanized service line is or was downstream of a lead service line, the galvanized line may absorb lead and may contribute to lead in drinking water.

The City of Bartow is developing a service line replacement program for lead service lines and galvanized requiring replacement service lines. Information on this program is available at

450 North Wilson Avenue | Post Office Box 1069 | Bartow, Florida 33831
Phone (863) 733-4845 | Fax (863) 519-8162

<https://cityofbartow.net/serviceline>. The City's service line material inventory summary is available for your review on the City's website listed above. Printed versions of the City of Bartow's lead service line replacement program information and material inventory summary are available upon request at the City of Bartow City Clerk's Office at 450 North Wilson Avenue, Bartow, Florida.

Lead is not only found in some drinking water; other potential sources of lead include paint, dust, and soil. Wash your children's hands and toys often, as they can come into contact with dirt and dust containing lead.

If you are concerned about the potential for elevated levels of lead to be present in your home drinking water, you may have it tested. Call the Safe Drinking Water Hotline at 800-426-4791 for more information. Please also consider replacing your service line.

You are financially responsible for replacing your portion of the service line between the City's water meter and your home. There are no public grants or financing programs available at this time to assist customers with paying for customer-side service line replacement. The City of Bartow is continuing to investigate potential public funding sources and mechanisms, including federal and state grants and financing programs, that may be available in the future to help customers pay for customer-side service line replacement.

If you are planning to replace your service line, contact us at (863) 733-4845 prior to replacement so that we can coordinate our replacement efforts. You may also contact us at 863-733-4845 if you have any questions about your service line or visit our website at <https://cityofbartow.net/serviceline>.

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

For information on reducing lead exposure around your home/building and the health effects of lead, please review the enclosed frequently asked questions document prepared by the American Water Works Association, visit the United States Environmental Protection Agency's website at www.epa.gov/lead, visit the Florida Department of Environmental Protection's lead in drinking water website at <https://floridadep.gov/water/source-drinking-water/content/monitoring-lead-and-copper-florida-drinking-water>, call the National Lead Information Center at 800-424-LEAD, or contact your health care provider.

Si requiere ayuda en español sobre el Programa de Reemplazo de Líneas de Servicio de Agua de la Ciudad y el estado de su propiedad, por favor llame a Yadlih Torres al 863-534-5044, ext. 5120.

Respectfully,

Mike Herr
City Manager

Tony Martinez
Water Treatment Plant Manager